

# 2020 GRATITUDE REPORT

## THE YEAR OF THE DOG!

This past year made it clear how important dogs are to our quality of life. They give us love, companionship, exercise, community. Muttville-and your support-were more important than ever.

914 The first challenge came immediately. senior dogs After we got the stay-atrescued! home order, we managed to get all 91 Muttville dogs into foster homes within 24 hours! We knew that fosters were the key to saving lives during the pandemic, so we reached out to the incredible Muttville community and got a massive response. We immediately paired new fosters with mentors to jump-start them into their

Much went virtual, as you'll see in a bit, but some essential work, like intake and veterinary services, must be done onsite. To be as safe as possible, we split our staff into teams, each of which is never at headquarters at the same time as another.

new role.

Thanks to you, when everything had to change, we didn't miss a beat. Because of our agility, we could continue our essential work: rescuing



With wags and gratitude,

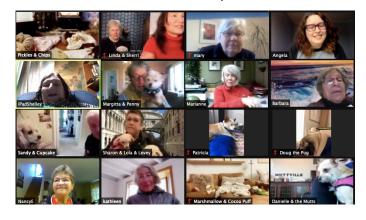
saved lives and made the world a



kinder place.

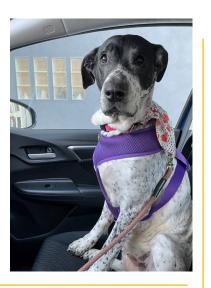
## **EVERYTHING BUT THE MUTT HUGS**

To keep everyone safe, it was online-only for most Muttville activities, including adopter matchmaking, Muttville's gala, and even Cuddle Club, our get-together with senior citizens and senior dogs (below). Still fun, even when the cuddles are only virtual!



# TRANSPORT TEAM TO THE RESCUE!

We miss our beloved volunteers!
Though we can't have non-staff at HQ, many are helping from home or have joined the transport team to get dogs to veterinary exams and other appointments. Thank you, team, for responding within minutes!



#### WHERE DO THE DOGS COME FROM?



255 in-house surgeries (43 in 2019)

117 in-house dentals (20 in 2019)

> 15 in-house jaw repairs

## **OUR FIRST RESPONDERS**

Because so many of our dogs come to us in poor health, veterinary care is crucial. For pandemic operations, we kept the medical team separate from everyone else and took extra precautions to reduce risk of exposure. Despite the limitations we've provided even more critical care than ever. (Stats in middle column.)



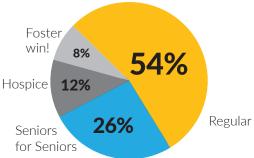


Above, dental tech specialist Nassim Aboufaraj and Rumble celebrate Nassim's 100th Muttville dental.

At left, program director Angela Ramiro, vet tech Shemira Fermon, and Dr. Carla Wilson give Sophie Girl her first exam.

## WHO'S ADOPTING





When a senior citizen adopts a senior dog, it's part of our Seniors for Seniors program. When a terminally ill dog is adopted, it's a hospice adoption. When a foster family decides to keep their foster dog, it used to be called a foster fail, but we think of it as "foster win!"

### **FOSTERS SAVE LIVES**

Fosters are more important than ever. They are crucial in finding the right match, and they do their best to make sure their foster (see Rosco, below) puts their best paw forward. Because of our fosters, even more dogs can be saved and more happy families created. Thank you!







